



CUSTOMER INFORMATION 2016-05-04

EEX enables individualization of Market Messages Service

Dear trading participants,

EEX is pleased to inform you that its Market Messages Service via Yahoo Messenger can now be tailored to your individual preferences.

This service enables trading participants to be informed about specific market situations on the EEX market, via the Yahoo Messenger during the core business hours between 9:00 am and 6:00 pm CET.

You can now define on your own in which products, contracts and spread situations you want to be informed according to the following criteria:

- **self-defined spreads**
- **specific contracts**
- **volume requirements**
- **daily price ranges**

This enhancement complements the already existing offering that will be continued also in the future:

- **Order-Alerts** in case an interesting or single Bid- or Ask-Orders is posted in the market
- Reminder for the beginning and ending of an **auction phase** for Emission Rights or Guarantees of Origin trading.

In order to set your individual parameters or sign up for the individualized Market Messages Service, please fill out attached form with your specific criteria and send it by replying on this email to trading@eex.com. Please do not forget to state your **Yahoo-ID**.

If you haven't used the Market Messages Service before and want to register for the general market animation services without individualized parameters, please state your **Company**, **Yahoo-ID** and **Asset class** (Power, Emissions, Guarantees of Origin) for which you want to receive the market messages and leave attached form blank.

The setup for individualized services will be confirmed via Email. For completing the setup of new accounts, EEX Market Supervision will send you an invitation via Yahoo. Please accept this Yahoo invitation in order to use our service.



By replying to this email as well as by accepting the invitation via Yahoo, please be informed that **you accept the following EEX terms and conditions** for the EEX Market Messages Service:

- The Market Messages are prepared and posted by EEX Market Supervision in its sole discretion. Any information provided therein are illustrative only and derived from the EEX order book. Market Messages contain no information that is not already available for you through your access to EEX Trading Systems.
- The Market Messages do not constitute investment advice, investment research or a research recommendation and do not contain any recommendation or assessment of suitability for you with regard to any products, transactions or trading strategy and should not be considered as a solicitation or offer to sell or purchase of any financial instruments or spot products.
- The Market Messages do not intend to forecast or predict future events. They should not be considered indicative of the actual results that might be obtained from an investment or participation in a financial instrument or spot product.
- Any trading or investment decisions you take are in reliance on your own analysis and judgement. Therefore, prior to entering into any transaction on the basis of the information provided by Market Messages, you shall cross check the provided information with the order book situation, determine the economic risks, weigh them with potential merits, as well as the legal, tax and accounting characteristics and consequences of the transaction and come to the conclusion that you are able to assume these risks.
- The Market Messages are provided for information purposes and are intended for your use only. The information and data contained therein are EEX proprietary. Such material shall not be reproduced, disseminated or used in whole or in part without EEXs prior written authorisation.
- The information available directly through EEX Trading Systems is decisive and always takes precedence over the information provided by EEX Market Messages Service. It is your obligation to only place reliance on the information available directly through EEX Trading Systems. Therefore EEX shall have no liability to the user or to third parties for the quality, accuracy, timeliness, continued availability or completeness of the information provided by EEX Market Messages Service or for any direct, indirect, incidental or consequential loss or damage which may be experienced because of the use of the information provided therein.

- This terms and conditions apply in addition to the Rules and Regulations of EEX and shall be subject to and construed in accordance with the principles of German law and shall be governed by the laws of Germany.

Please do not hesitate to contact us at +49 341 2156 222 if you have further questions.

Yours sincerely,



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