Customer Information   01/26/2023

Upload functionality for short-/longcodes and AlgoIDs

Dear Trading Participant,

We have been experiencing technical issues with the Member Section upload functionality for shortcode/longcode and AlgoID upload files since 23.01.2023. The following reports are affected: TR160, TR161, TR162, TR163, TR166 and TR167. We are working on fixing the issue and will inform you as soon as it is fixed. The upload functionality via the Common Upload Engine (CUE) is not affected by this and is available without restrictions as an alternative.

Missings arising from this technical issue will be considered appropriately in the course of our regular monitoring and possible sanctioning.

For functional questions, please contact: client.services@deutsche-boerse.com.

Please follow the Production Newsboard (eurex.com) for update information.

Yours sincerely,

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