

Customer Information

07/04/2020

Information on EEX Natural Gas Markets

Dear trading participants,

This Customer Information relates to the EEX Natural Gas Markets only. There are three items of which we would like to inform you:

- Trading around Easter weekend
- Introduction of Action Rate Limit Deferred
- Spot Trade Cancellation Fee Increase

Trading around Easter

We would like to remind you that EEX Futures Markets, including the OTC Clearing web platform and STP, as well as EEX PVB and EEX CZ VTP spot markets, will be closed on Good Friday 10 April and Easter Monday 13 April.

The trading and delivery schedules for spot and futures contracts will be as follows:

DATE	EEX GAS SPOT (excl. PVB and CZ VTP)	EEX SPOT PVB and CZ VTP	EEX FUTURES (incl. OTC and STP)
Good Friday (April 10, 2020)	OPEN	CLOSED	CLOSED
Easter Monday (April 13, 2020)	OPEN	CLOSED	CLOSED

Contract	Trading Dates	Number of delivery days	Delivery Start Date	Delivery End Date
Good Friday 2020-04-10	April 8, 03:00 CET – April 10, 03:00 CET	1	April 10, 06:00 CET	April 11, 06:00 CET
Weekend 2020-04-10/13	April 8, 03:00 CET – April 10, 03:00 CET	4	April 10, 06:00 CET	April 14, 06:00 CET
Saturday 2020-04-11	April 8, 03:00 CET – April 11, 03:00 CET	1	April 11, 06:00 CET	April 12, 06:00 CET
Sunday 2020-04-12	April 8, 03:00 CET – April 12, 03:00 CET	1	April 12, 06:00 CET	April 13, 06:00 CET
Easter Monday 2020-04-13	April 8, 03:00 CET – April 13, 03:00 CET	1	April 13, 06:00 CET	April 14, 06:00 CET
Day Ahead 2020-04-14	April 9, 03:00 CET – April 14, 03:00 CET	1	April 14, 06:00 CET	April 15, 06:00 CET

Introduction of Action Rate Limit Deferred

The action rate limit announced in the Customer Information of 23 March 2020 will be introduced later this year, and not mid-April as first published.

The action rate limit sets the maximum number of actions per company over a specified rolling period, and applies to the EEX Gas Spot Market only. The level and date of introduction of the rate limit will be communicated to the market in due course.

Spot Trade Cancellation Fee Increase

The mistrade fee within the EEX Gas Spot Market will be increased to further ensure an orderly functioning of the market. Therefore, from 18 May 2020 the fee is increased from EUR 500 to EUR 1500 for products listed in euro and from GBP 400 to GBP 1400 for products listed in penny sterling.

Please find the new fees in the List of Services and Prices of EEX AG available on our website under *Trading*.

Please do not hesitate to contact us if you have any questions.

Yours sincerely,

European Energy Exchange AG

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