

New Email Tool for Customer Information

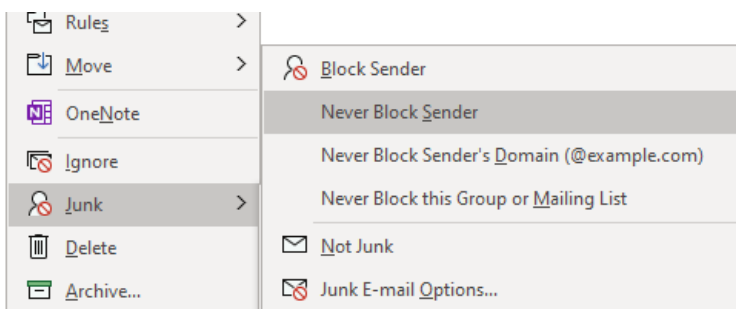
Dear Sir or Madam,
Dear Users,

We are pleased to be able to stay in contact with you via a new tool in the future. From January 2022, you will receive our EEX Customer Information from our new email address **news@trading.eex.com**.

These e-mail addresses only concern the dispatch of our customer informations via our new tool. For inquiries you can continue to reach us via the e-mail address trading@eex.com

In the unexpected case our email ends up in spam or is not displayed correctly, please proceed as follows:

- Right click on the email
- Via "Junk", add the email address to "Never Block Sender"



Thank you very much!

Please do not hesitate to contact EEX Market Supervision by phone +49 341 2156 222 if you have any further questions.

Yours sincerely,

Contact:

EEX Market Operations

T +49 341 2156-222

trading@eex.com