



Nodal Exchange is a derivatives exchange providing price, credit and liquidity risk management to participants in the North American energy markets. Nodal Exchange is a leader in innovation, having introduced the world's largest set of electric power locational (nodal) futures contracts. All transactions on Nodal Exchange are cleared through its recently launched clearing house, Nodal Clear, using a portfolio margining approach that provides participants significant risk management and capital efficiency advantages.

We are now looking for talented, innovative individuals to join our team in the following role in Tyson's Corner, VA (DC Metro area):

Client Representative, Technology & Operations Customer Service

As a key member of the team, the Client Representative will:

- Actively engage clients regarding our operational processes and supporting technology
- Guide trading participants and clearing members during the onboarding process
- Work closely with independent systems vendors (ISVs) to support new products and functionalities
- Become a subject matter expert to effectively partner with clients and internal departments on identifying the appropriate solution offerings
- Support monthly operational tasks

The ideal candidate will have a strong passion for financial markets with an emphasis on outstanding customer service and operational excellence, and a view towards competitive innovation in the commodity space. Additionally, the candidate should also demonstrate interest in learning and engaging in the latest technology that is crucial to support Nodal as a fully electronic organized marketplace.

Preferred Professional Qualifications

- Bachelor's degree or higher
- 1-3 years of experience in customer facing role ideally in financial services
- Strong communication and organizational skills
- Strong problem solving and researching skills
- Proficient in MS Office

Nodal Exchange is an equal employment opportunity/affirmative action employer and considers qualified applicants for employment without regard to race, gender, age, color, religion, national origin, marital status, disability, sexual orientation, or any other protected factor. Please send an email of interest with your resume to employment@nodalexchange.com